




Using Safety Connection Features in the Everbridge Mobile App

mobilehelp.everbridge.com/articles/mobilehelp/Using-Safety-Connection-Features-in-ContactBridge

NOTE:



Safety Connection features need access to your device's location, camera, and microphone to properly function.

The following features are available in Safety Connection and can be accessed by tapping  :

-  Safe Corridor: triggers an SOS if your safe code is not entered in a given period of time
-  SOS: sends your location and a two minute video recording to your organization
-  Emergency Call: automatically calls your organization-defined emergency contact number



Safe Corridor

To use Safe Corridor, follow the steps listed below:

1. Tap  .
2. Tap  .
3. Enter a four-digit code and tap **Next**.
4. Confirm your four-digit code and tap **Next**.
5. Set the check in interval and tap **Start**.
6. Enter your four-digit code when prompted, or tap **SOS** to send your location and begin recording a video.
 1. Enter your duress code instead of your four-digit code to silently trigger an SOS.
7. Tap **Exit** and enter your four-digit code to end the Safe Corridor.



SOS

To send an SOS, follow the steps listed below:

1. Tap  .
2. Tap  .
3. Wait 10 seconds to send an SOS, or tap **SOS Now!** to immediately send an SOS.

Emergency Call

To place an Emergency Call, follow the steps listed below:

1. Tap  .
2. Tap  .